



BETTER GOVERNMENT

Goal: Make Government in Michigan More Cost Effective and Efficient

Strategies to Achieve Goal

- Keep the checkbook balanced, put money away for the future, and demand results for every taxpayer dollar we spend.
- Cut red tape in state government by streamlining services and implementing innovative technology to reduce time, mistakes and costs.
- Frugally manage the workplaces, tools and equipment used to run state government and continue to cut government costs.
- Offer fast and friendly service to all citizens, whether online or face-to-face, by increasing the number of online services and developing a citizen satisfaction survey to measure performance.
- Make state government both a great place to work and a place that produces great work by ensuring our government is diverse, inclusive and representative of our population; make sure state employees have the tools necessary to do their jobs - all while lowering overall costs.
- Make Michigan more inclusive and equitable for all residents in employment, education, health and housing by ensuring timely resolution to civil rights complaints and training our government workforce.
- Maintain and improve strong, collaborative relationships with federal agencies, local governments, and the private sector via shared government services.

Indicators of Success

- A positive balance in the state's books
- Reduced expenditures for contractual services
- Reduced energy consumption in state buildings
- Increased number of on-line services for citizens
- Lower employee turnover rates